

Remote Service

BASE

ADVANCED

BASE

WE CAN OFFER:

- N.20 Hours/YEAR of remote and phone support (ONLINE o OFFLINE) within 2h of request
- Yearly duration from order
- Option PLUS (+10 H)
- NOTE: Service is available during KR office time

BASE



ACTIVITY

1. Service request via email to support@klainrobotics.com
2. Matter analysis via Phone call
3. Organization of remote support with communication of the decreasing of fraction of an hour with a minimum interval of 15 minutes
4. Report at the end of support

ADVANCED

We can offer:

SW licence for Remote Service with A.R.

Yearly or monthly licence

Mobile APP



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Via Cacciamali, 67
25125 Brescia - Italy
Tel. +39 030 3582154
Fax. +39 030 2659911

www.klainrobotics.com
support@klainrobotics.com